The Nurseline is just for students and available 24/7. The Nurseline is a great source of reliable and caring health information, education, and support. Simply call 1-800-557-0309 for quick, sound medical advice from specially trained RNs.

When do I use it?
When you need expert medical information and guidance, on topics including:
- All types of health questions
- How to handle an illness or injury
- Medication usage and interaction
- Over-the-counter drugs
- Medical tests or procedures

How does it work?
- Call the toll-free Nurse Hotline at 1-800-557-0309. Note: If you are experiencing a life-threatening medical emergency, please call 911.
- Call anytime—24 hours a day, 365 days per year
- Registered Nurses (RNs) provide information based on physician-approved guidelines
- Completely confidential

More about the Nurseline:
- Translation services for non-English speaking callers
- TTY/TTD access for the hearing impaired
- Computerized record-keeping system
- Physician Medical Director on Staff

Anywhere, anytime, Nurseline can help. Call 1-800-557-0309.
Install Nationwide’s Healthcare on the Hip on your Smartphone

**iPhone:**
1. Press the Safari app icon.
2. Type the following URL into your browser: [http://nwgethip.com](http://nwgethip.com).
3. Press the “+” button (on iOS 4.2 & earlier, the “+” button).
4. Press “Add to Home Screen”.
5. Enter a title for your Nationwide Healthcare on the Hip icon. When finished, press the “Add button”.
6. The new icon is now on your home screen. To launch the app, press the icon.

**Android:**
1. Open the web browser.
2. Type the following URL into your browser: [http://nwgethip.com](http://nwgethip.com).
3. Bookmark this webpage by pressing the “Menu” button, then “Add Bookmark”.
4. Enter a title for your “Nationwide Healthcare on the Hip” bookmark.
6. Select “Shortcuts” and then “Bookmark”.
8. Your new icon is now on your home screen. To launch the app, press the icon.

**Blackberry:**
1. Open the web browser.
2. Type the following URL into your browser: [http://nwgethip.com](http://nwgethip.com).
3. Press the “Blackberry” key and from the dropdown menu select “Add to Home Screen”.
4. Enter a title for your “Nationwide Healthcare on the Hip” bookmark.
5. Choose the folder your would like the “Nationwide Healthcare on the Hip” icon to appear in by selecting the box next to “Location” and choosing your desired folder from the drop-down menu.
6. Press ‘Add’ to complete set-up.
7. Your new icon is now created. To launch the app, press the icon.

**Windows Phone OS:**
1. Open Internet Explorer.
2. Type the following URL into your browser: [http://nwgethip.com](http://nwgethip.com).
3. Tap your finger on the three dots that appear at the bottom right corner of your phone and slide it upward to view the options menu.
4. Select the “Pin To Start” menu.
5. Your new icon is now created. To launch the app, press the icon.

Healthcare on the Hip is a web-based symptom checker application that provides access to health information and nurse advice line services from any mobile device. From this app, you have the option to escalate to the most appropriate healthcare resource.

**Features Include:**
- Guideline-based symptom checker: derived from the protocols used by the nurse advice line (authored by Drs. Schmitt & Thompson).
- Full integration with Nationwide’s medical contact center—providing immediate access and escalation to Registered Nurses.
- Ability to listen to 400+ pre-recorded audio health library topics straight from your mobile device.